

Transfer-East

e-Government to Business

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Transferring Government to Business IST Good Practices to Eastern European New Member States

Transfer-East is a EU supported action aiming at transferring innovative **eGovernment-to-Business (G2B) approaches** and tools, successful practices and transferable cases to Public Administrations (PAs) in the five targeted New Member States (NMS).

Project partners will provide free of charge support and services to the selected PAs, in order to improve the **efficiency** of their relationship with the business sector.

Who is the Project looking for?

PAs interested in improving their interaction with the business sector and oriented to an active participation to the G2B transfer action.

What does the Project offer?

Analyses of PAs' needs and implementation plans for new generation on-line G2B services.

Transfer-East will provide a complete set of services, including:

- Customised analyses of e-Government and G2B infrastructures
- Identification of needs and requirements of the involved PAs
- Showcase of identified good practices from EU countries addressed to the specific needs of the PAs
- Transfer of the selected good practices
- Implementation of the action plan to ensure the adaptation and assimilation of the G2B good practices within the PAs

Towards the future in three examples

From manual provision of tax declaration **to** on-line tax services
From paper submission of public tenders **to** electronic submission of public tenders
From lengthy new companies registration **to** e-services for companies registration

Some Public Administrations' benefits:

- ✓ Improved quality of information
- ✓ Slimming of procedures
- ✓ Decrease of administrative burden
- ✓ Cost reduction
- ✓ Increase service level
- ✓ Rise efficiency
- ✓ Enhanced customer satisfaction

PARTNERS

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